

**Title:**

**PERFORMANCE MANAGEMENT EXCEPTION REPORT  
QUARTER 4 (JANUARY-MARCH 2013)  
AND END-OF-YEAR OUTTURN 2012/13**

[Wards Affected: All]

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**Summary and purpose:**

Waverley's Performance Management Framework (PMF) contains a number of indicators that assist Members and officers in identifying current improvement priorities and progress against targets.

The indicators in Waverley's PMF are reviewed quarterly by the Executive. This report details performance, at Annexe 1, for the three-month period January - March 2013 and the end-of-year outturn for 2012/13. All Performance Indicators (PIs) are listed in this report (rather than by exception), as it reports the end-of-year figures.

The Overview and Scrutiny Committees and their respective sub-committees have considered the full list of indicators. Their comments on the indicators are in this report and their recommendations are included.

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**How this report relates to the Council's Corporate Priorities:**

Waverley's Performance Management Framework, and the active management of performance information, help to ensure that Waverley delivers its Corporate Priorities.

**Legal Implications:**

Some indicators are based on statutory returns which the council must make to Central Government.

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**Introduction**

1. Waverley's Performance Management Framework (PMF) contains a number of indicators that assist Members and officers in identifying current improvement priorities and progress against the objectives.
2. Annexe 1 to this report details performance in Quarter Four for 2012/13 (January-March 2013) and the end-of-year outturn for the financial year 2012/13. Previously, the Executive had asked that indicators are only reported to it by exception – where particularly good or poor performance is reported.

3. The Community Overview and Scrutiny Performance Sub-Committee and the Corporate Overview and Scrutiny Housing Improvement Sub-Committee have each considered the full Quarter Four Performance Reports for their areas of responsibility and their comments are reported to the main O&S Committee meetings and are included in Annexe 1. Recommendations from the Community O&S Committee meeting scheduled for 17 June will follow.
4. Comments from the Corporate Overview and Scrutiny Housing Improvement Sub-Committee held on 3 June are included in Annexe 1. Recommendations from the Corporate Overview and Scrutiny Committee scheduled for 24 June 2013 will follow.

### **Recommendation**

It is recommended that the Executive:

1. notes the performance figures for Quarter 4 (January – March) and end-of-year outturn for 2012/13 as set out at Annexe 1;
2. thanks the Overview & Scrutiny Committees for their observations regarding the Quarter 4 performance as detailed above; and
3. considers the recommendations of the Overview and Scrutiny Committees (to follow).

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### **Background Papers**

There are no background papers (as defined by Section 100D(5) of the Local Government Act 1972) relating to this report.

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